



City of Santa Clara

The Center of What's Possible

COVID-19 Update (March 16, 2020, 9:15 a.m.)

Source:

City of Santa Clara Communications/Emergency Operations Center

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Resources:

Website: SantaClaraCA.gov/CoronavirusUpdates
Follow us on Twitter: [@SantaClaraCity](https://twitter.com/SantaClaraCity)

This is a summary of the City of Santa Clara's latest response efforts along with impacts to local events and City programs/services due to the coronavirus (COVID-19) public health emergency.

Current Developments

- Due to the County of Santa Clara's latest [mandatory order](#) and updated County Public Health guidelines, the City has implemented many service changes including public access to City Hall and the cancellation or postponements of events and programs.
 - Starting today, March 16, access to the City Hall main lobby, City Clerk's Office and the City's Permit Center will be modified to appointment only. For more details about this and other service changes, visit the [City's Events and Program Updates webpage](#).
 - The County is also calling for the immediate halt of gatherings of 35 to 100 people unless five specific conditions are met. View the [guidance](#) from County Public Health.
 - The order took effect at 12 a.m. March 14 and will continue until 11:59 p.m. Saturday, April 4, 2020.
- The City is transitioning to providing only essential City services within the coming days. This means that some of our workforce will either be working remotely, working staggered shifts, or may just be off, based on job functions, but could be called upon as a Disaster Service Work. All employees will still be paid their normal wages/salaries during this temporary timeframe.



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- City Manager Deanna J. Santana issued two letters to the community on Friday, March 13:
 - [Change in City Services due to COVID-19 Outbreak](#)
 - [Library Closures](#)
- Mayor Lisa M. Gillmor addressed the community Friday in a [video message](#).
- Starting today, March 16, all public schools in Santa Clara County will be closed through at least April 3, 2020. The County Superintendent of Schools and all district superintendents in the County made this decision to close the schools to students. For more information about Santa Clara public schools, visit the [Santa Clara Unified School District website](#).

Latest Changes for Upcoming Events

- All City of Santa Clara special events and concerts are cancelled or postponed through at least April 5.

Meetings

At this time, City Council and Santa Clara Stadium Authority meetings will continue as scheduled, with the implementation of social distancing measures.

Upcoming Board and Commission meetings are canceled through the end of April. However, for urgent items, these meetings may be held via teleconference, per recent State of California directives concerning the Ralph M. Brown Act.

City Programs and Services

Santa Clara City Library

- Effective 6 p.m. Friday, March 13, all three Santa Clara City Library locations will close. The closure will remain in effect until at least April 6, 2020.

Santa Clara Parks & Recreation

- Effective 12 a.m. March 14, 2020 through April 5 (at a minimum), this includes closure/cancellation of:



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- Community Recreation Center Building, Programs and Activities
- Park Group Picnic and Park Building Reservations
- Youth Activity Center, Teen Center, and Skate Park Facilities
- Early childhood education/preschool programs
- Therapeutic Recreation Services
- Adult sports at City park facilities/fields
- Youth sport programs at City park facilities/fields
- Classes and activities for any recreation contractual program provider in City or other contracted facilities
- Gymnastics and Lifetime Tennis Classes
- All programs at International Swim Center (ISC), except individual swim

Municipal Services

- The City's Municipal Services Division has implemented a suspension on service disconnections for utility (electric and water) non-payment, effective immediately.
- This suspension will apply to both residential and commercial customers. It will remain in effect until further notice.
- To further support customers who may be impacted by the pandemic, The City will offer its most flexible payment plans to customers who indicate either an impact or hardship as a result of COVID-19. The City will continue to monitor current events and identify opportunities to support our customers and communities.

The City's Emergency Operations Center (EOC) remains partially activated to increase our ability to maintain situational awareness and coordinate public information for this rapidly evolving situation.

Subscribe to the [City News eNotification list](#) to receive the latest updates on this public health emergency.