



City of Santa Clara facilities are currently closed effective March 17, 2020, in compliance with the Order of the Health Officer of the County of Santa Clara issued on March 16, 2020 due to COVID-19. The City is providing the following essential city services.

ESSENTIAL CITY SERVICES

Essential Services	Department	Contact Information
General City Information	City Clerk's Office	408-615-2220 or SantaClaraCA.gov
Emergency Services 24 hours a day /7 days per week	Police, Fire, Public Works, Silicon Valley Power, and Water & Sewer Utilities	In an emergency, call or text 9-1-1 Non-emergency: 408-615-5580 <u>Water/sewer/power emergencies</u> Report potholes, down trees, storm drain issues, traffic signal issues 24-hour line at 408-615-5640
Billing - Utilities	Finance	408-615-2300 or SantaClaraCA.gov/billpay
Business License/Transient Occupancy Tax	Finance	408-615-2310
Building: Permitting, Inspections	Community Development	408-615-2440
City Administration / Stadium Authority	City Manager's Office	408-615-2210
Housing: Affordable housing program support, services of low-income and homeless community	Community Development	408-615-2490
Library services: online access to eBooks, streaming media, library account	Library	Sclibrary.org
Parks: Report issues at City parks, cemeteries, graffiti, playgrounds, creeks.	Parks & Recreation	MySantaClara app or SantaClaraCA.gov/mysantaclara , select parks
Planning: Code Enforcement life/safety concerns, new housing construction	Community Development	408-615-2450
Public Records Act Requests	City Clerk's Office	Email: clerk@santaclaraca.gov or Online: SantaClaraCA.gov/publicrecords
Senior Services: Senior Nutrition Program, Care management services for older adults 50+ welfare checks by phone.	Parks & Recreation (Santa Clara Senior Center)	408-615-3170

For local updates on COVID-19, visit SantaClaraCA.gov/coronavirusupdates