




General Questions & Information

Building Services

Building Main Line: 408-615-2440 

Email: building@santaclaraca.gov

Building Services provides inspections after a building permit has been issued for building construction to ensure compliance with approved plans. Inspection services are provided for new residential, commercial and industrial buildings, as well as building additions, remodels, repairs and changes in use.

Planning Services

Planning Main Line: 408-615-2450 

Email: planning@santaclaraca.gov

Planning Service includes providing public information (e.g., Zoning Code requirements for new development, information about pending applications for new projects) and processing of Planning permit applications. We can provide these services remotely, including submittal of new applications for planning permits. Please contact us for more information.

Housing and Community Services

Housing Main Line: 408-615-2490 

Email: communityservice@santaclaraca.gov

The Housing & Community Services Division administers the City's affordable housing programs and is responsible for identifying affordable housing development opportunities in Santa Clara. Please contact this Division if you are interested in undertaking an affordable housing development within Santa Clara or are seeking information on programs or services currently available for Santa Clara residents.

Public Works Services

Public Works Main Line: 408-615-3000 

Email: engineering@santaclaraca.gov

The Department of Public Works manages the City's Street Encroachment Permit Program, reviews/approves Public Improvement Plans, Subdivision Maps, and Title Documents, provides feedback to Planning Services on requirements on new entitlements, and provides inspection services for construction work in City streets. Please contact Public Works if you have questions about our services, are actively working with Public Works staff on your projects, or would like to submit new permit applications for our review. We are actively working to provide these services remotely.

Silicon Valley Power

Public Works Main Line: 408-615-6600 

Email: info@siliconvalleypower.com

Silicon Valley Power (SVP) is the not-for-profit municipal electric utility owned and operated by the City of Santa Clara. Please contact SVP if you have questions about any of our services and programs, including SVP Fiber Enterprise (dark fiber services) or are currently working with SVP staff on your development projects. The SVP customer development staff which supports

	<p>housing and other development will be working remotely using VPN access and have the ability to participate on web based teleconferencing services such as WebEx and Zoom. SVP will continue to support pdf submittals. Customers should contact SVP via email for more information on our development services and programs.</p>
<p>New Permit Applications</p>	<p>New Permit applications are being accepted electronically.</p> <p>Building Permit applications may be submitted online at: https://pwp.santaclaraca.gov:8443/apps/shell.html?jsxapppath=../gihome/JSXA_PPS/SCCP or visit santaclaraca.gov and search 'online building permit'</p> <p>Planning Permit applications may be submitted by email to Planning@santaclaraca.gov</p> <p>Public Works Permit applications may be submitted by email to engineering@santaclaraca.gov</p> <p>Silicon Valley Power Permit applications may be submitted by email to info@siliconvalleypower.com</p> <p>For more information or to schedule an appointment to drop off an application, contact: 408-615-2420 (Building), 408-615-2450 (Planning), or 408-615-3000 (Public Works), 408-615-6600 or 6610 (Silicon Valley Power)</p>
<p>Over the Counter (Permits and Plan Review)</p>	<p>The City of Santa Clara is not currently providing "over the counter" plan review services. Permits and plan review that would have previously been reviewed at the permit center counter may be submitted per the procedures above for new permit applications and will be processed on an expedited timeline.</p>
<p>Building Inspections</p>	<p>Limited on-site building inspections are available related to immediate life safety concerns and to support new housing construction (as allowed under the County Order). Inspection appointments may be made by phone at 408-615-2420</p>
<p>Silicon Valley Power Inspections</p>	<p>Limited on-site inspections are available related to support Essential Infrastructure (as allowed under the County Order). Inspection appointments may be made by phone at 408-615-5630.</p>
<p>Code Enforcement</p>	<p>Due to the COVID-19 outbreak, the City of Santa Clara Community Development Code Enforcement Department has been reduced to essential personnel and services only. Only Life, Health, and Safety Issues will be addressed at this time, on a case-by-case basis. If you have a Life Health, or Safety issue related to Code Enforcement requiring attention please call 408-615-2450.</p> <p>If you have received an enforcement letter or citation, please be advised that extensions will be automatically granted until further notice.</p>