COVID-19 Update (April 30, 2020, 4:15 p.m.)

Source:
City of Santa Clara Communications/Emergency Operations Center

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Follow us on Twitter: @SantaClaraCity

This is a summary of the City of Santa Clara’s latest response efforts along with impacts to local events and City programs/services due to the coronavirus (COVID-19) public health emergency.

Current Developments

• Through a “Stay Covered, Santa Clara” social media campaign, the City is strongly urging the public to wear face coverings when leaving home for essential activities, such as picking up to-go meals or exercising through a neighborhood walk.
  o Show us how you’re staying covered by taking a selfie while wearing your face covering.
  o Post your photo on social media (Facebook, Twitter or Instagram) and use the hashtag, #SantaClaraHasItCovered.
  o According to public health officials, wearing face coverings that cover one’s nose and mouth will help slow the spread of COVID-19 in our community and reduce the number of people infected.
  o For more information, including how to make your own face covering from a t-shirt, are available on the City website, SantaClaraCA.gov/FaceCoverings.

• Since March 23, City staff have answered over 1,700 questions over the phone and online through the City of Santa Clara Reference Line.
  o Questions from the public have ranged from COVID-19 facts, tax information, City resources to when will the library reopen.
The City Reference Line is available to residents who may have questions about City services and programs during the COVID-19 outbreak as well as those concerning general library reference and circulation.

The City Reference Line is available 10 a.m.-2 p.m., Monday - Friday, by calling 408-615-2900.

The public can also send questions via email anytime to librarians@santaclaraca.gov or visit the Santa Clara City Library website, SCLibrary.org.

With the County of Santa Clara’s revised Shelter-in-Place order that goes into effect Monday, May 4, the City is now evaluating all summer programming. An update is expected sometime next week.

**City Programs and Services**

**Santa Clara City Library**

- During the COVID-19 pandemic, the Library’s online programming is a popular pastime.
- So far, the Library’s virtual llama story time, Spring Craft programs and parenting and resource tutorials have received more than 7,100 views combined.
- In addition, the Library has issued 620 virtual library cards.

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