



# City of Santa Clara

The Center of What's Possible

## COVID-19 Update (April 30, 2020, 4:15 p.m.)

### Source:

City of Santa Clara Communications/Emergency Operations Center

### Contacts:

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City of Santa Clara Media Line: 408-615-2181 or [communications@santaclaraca.gov](mailto:communications@santaclaraca.gov)

### Resources:

Website: [SantaClaraCA.gov/CoronavirusUpdates](https://SantaClaraCA.gov/CoronavirusUpdates)

Follow us on Twitter: [@SantaClaraCity](https://twitter.com/SantaClaraCity)

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This is a summary of the City of Santa Clara's latest response efforts along with impacts to local events and City programs/services due to the coronavirus (COVID-19) public health emergency.

### Current Developments

- Through a "Stay Covered, Santa Clara" social media campaign, the City is strongly urging the public to wear face coverings when leaving home for essential activities, such as picking up to-go meals or exercising through a neighborhood walk.
  - Show us how you're staying covered by taking a selfie while wearing your face covering.
  - Post your photo on social media (Facebook, Twitter or Instagram) and use the hashtag, #SantaClaraHasItCovered.
  - According to public health officials, wearing face coverings that cover one's nose and mouth will help slow the spread of COVID-19 in our community and reduce the number of people infected.
  - For more information, including how to make your own face covering from a t-shirt, are available on the City website, [SantaClaraCA.gov/FaceCoverings](https://SantaClaraCA.gov/FaceCoverings).
- Since March 23, City staff have answered over 1,700 questions over the phone and online through the City of Santa Clara Reference Line.
  - Questions from the public have ranged from COVID-19 facts, tax information, City resources to when will the library reopen.



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- The City Reference Line is available to residents who may have questions about City services and programs during the COVID-19 outbreak as well as those concerning general library reference and circulation.
  - The City Reference Line is available 10 a.m.-2 p.m., Monday - Friday, by calling 408-615-2900.
  - The public can also send questions via email anytime to [librarians@santaclaraca.gov](mailto:librarians@santaclaraca.gov) or visit the Santa Clara City Library website, [SCLibrary.org](http://SCLibrary.org).
- With the County of Santa Clara's [revised Shelter-in-Place order](#) that goes into effect Monday, May 4, the City is now evaluating all summer programming. An update is expected sometime next week.

## **City Programs and Services**

### **Santa Clara City Library**

- During the COVID-19 pandemic, the Library's online programming is a popular pastime.
- So far, the Library's virtual Llama story time, Spring Craft programs and parenting and resource tutorials have received more than 7,100 views combined.
- In addition, the Library has issued 620 virtual library cards.

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