Mission City Scenes

May 2020

Help Your Neighbor Utility Program

Residents can help neighbors struggling to pay their utility bills through the Help Your Neighbor program. The program uses donated funds to assist neighbors with their utility bills. To donate, make checks payable to the City of Santa Clara and write “Help Your Neighbor Program” in the memo line. Mail checks to: City of Santa Clara, Attn.:Finance Dept./Help Your Neighbor Program, 1500 Warburton Ave. Santa Clara, CA 95050. For more information, visit the website SantaClaraCA.gov/HelpYourNeighbor.

COVID-19 RESOURCES

Coronavirus Updates

Visit the City website to stay informed about local updates on the novel coronavirus (COVID-19) online at SantaClaraCA.gov/CoronavirusUpdates. Subscribe to receive COVID-19 updates by email by signing up for “City News” at SantaClaraCA.gov/enotify.

211- Public Call Center about COVID-19

For coronavirus-related questions, call 2-1-1 or text the word “coronavirus” to 211211 and follow the prompts. 211 is available 24 hours a day, 7 days a week providing information in 150 languages.

City Reference Line

Residents may call 408-615-2900 with questions about City services and programs as well as Library reference and circulation information. The reference line is available from 10 a.m.- 2 p.m., Monday through Friday.

25% Discount on Electric Bills

Silicon Valley Power is adding an additional 25% rate assistance program for residents who are financially impacted during this public health emergency.

For program details and to apply for the discount, visit SiliconValleyPower.com/COVID19ElectricRelief.

COVID-19 Utility Shutoff Suspension

The City implemented a suspension on service disconnections for utilities (electric and water) for non-payment. This suspension will apply to residential and commercial customers and will remain in effect until further notice.

Eviction Moratorium

The City adopted an eviction moratorium that prevents residential tenants, who experienced a loss of income, from being evicted due to COVID-19 related impacts. For more information, visit SantaClaraCA.gov/COVID19Eviction.

Library's Digital Resources

Access library resources 24/7 online while libraries are currently closed. You can find eBooks and eAudiobooks materials online under "digital library" on the website at SCLibrary.org. Library users may check out music, eBooks, television shows and eAudiobooks! While at home, enjoy all the latest library resources available for checkout. For more information, call 408-615-2900 Monday through Friday, 10 a.m.-2 p.m., with any questions.

For more information
Visit **SantaClaraCA.gov**

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