



City Hall News

News from City Manager Deanna J. Santana

SantaClaraCA.gov

August 10, 2020



Message from
City Manager
Deanna J.
Santana

Dear Santa Clarans,
The rescheduled 2020 Annual Cleanup Campaign kicked off today with new COVID-19 safety procedures in effect. We greatly appreciate the community's patience as our City crews worked to bring this popular service back while prioritizing safety. Last week, the Healthy Meals Santa Clara program ended on Aug. 6 as the Santa Clara Unified School District gets ready for the new school year to begin and continues to provide meals to students in need. Through the Healthy Meals Santa Clara program for youth and the program for seniors, the City and our community partners provided over 200,000 meals over 21 weeks to Santa Clara's most vulnerable residents. I am sincerely grateful to all our teams who helped ensure no child ever goes hungry. I express my gratitude to our partners including the Santa Clara Unified School District, Levy Premium Foods, Spectra Venue Management Santa Clara Convention Center, California's Great America, Intel and the Mission City Community Fund for their support of the program. This public health crisis is not yet over, and I know we are stronger together as we continue onward in serving our community.

Safety First at Annual Cleanup Campaign

After a delay due to COVID-19, the Annual Cleanup Campaign kicks off today on Aug. 10. City staff coordinated with Mission Trail Waste Systems to review best practices in the solid waste industry and to implement applicable safety protocols and procedures. There are many new safety protocols in place to ensure the health and safety of our staff. The City has increased staffing levels to help mitigate delays and ensure the event occurs safely.

- ◆ Please remember to separate your appliances and electronic waste from your main pile.
- ◆ New COVID-10 safety procedures will be in effect.
- ◆ Crews will maintain social distancing, wear masks & protective gear.

The City appreciates your patience while every effort is made to complete the Annual Cleanup Campaign safely for both staff and residents.

For more information on set-out instructions and what items we DO and DO NOT accept, visit SantaClaraCA.gov/Cleanup, or call Department of Public Works at 408-615-3080 or email Environment@SantaClaraCA.gov.

Census Workers to Visit Households for 2020 Census

Starting Aug. 11, census takers will begin visiting households that have not yet responded to the 2020 Census. The U.S. Census Bureau has adjusted operations in order to protect the health and safety of staff and the public, and census takers will follow health guidelines and wear protective personal equipment, such as face coverings. Official census takers visiting households will:

- Wear a mask and conduct all interviews from outside the home.
- Visit households between 9 a.m. and 9 p.m., including on weekends when people are most likely to be home.
- Have an I.D. badge with their photograph, a U.S. Department of Commerce watermark and an expiration date.
- Use a Census Bureau-issued phone and carry a bag with the Census Bureau logo.

Anyone wishing to verify a census worker in your neighborhood can call 213-314-6500. If the Census worker who knocks on your door doesn't speak your language, you can request a return visit from one who does. The deadline to respond to the **2020 Census has been extended to Oct. 31, 2020** and households can respond online at my2020census.gov or by calling 844-330-2020 to respond by phone. Visit SantaClaraCA.gov/Census2020 to learn more.



Solid Waste Rates Approved

On July 29, the Office of the City Manager released a [community letter](#) to summarize information on the new solid waste rates and financial assistance program. These new rates went into effect on Aug. 1, 2020.

Why are Garbage Rates Increasing this month?

At the July 14 meeting, the City Council approved new solid waste rates, including the residential rates shown below that reflect the increased costs of new agreements with Mission Trail Waste Systems, GreenWaste Recovery and Recology. The increase in the adopted rates is attributed to:



- **New state law (SB 1383)** requires that 75% of organics (food, pizza boxes, etc.) be recycled, which is much more expensive.
- **New overseas recycling restrictions** have driven up costs nationwide.
- **63% of residents** who responded to City survey preferred “mixed-waste processing” meaning residents won’t have to separate their own garbage.

Service Level	FY 2019/20 Rate (current)*	FY 2020/21 Rate (Adopted)*	Rate Increase (Adopted)
Supersaver (20-gallon)	\$29.04	\$35.80	\$6.76
Small Cart (32-gallon)	\$36.59	\$44.10	\$7.51
Medium Cart (64-gallon)	\$51.10	\$61.90	\$10.80
Large Cart (96-gallon)	\$65.61	\$79.80	\$14.19

*Bundled rates include the monthly charges for garbage, yard waste, Clean-up Campaign, residential recycling and household hazardous waste.

The new rates became effective on Aug. 1, 2020 and can be viewed at SantaClaraCA.gov/CleanSC. For more information, email Environment@SantaClaraCA.gov or call the Department of Public Works at 408-615-3080.

New Financial Assistance Program

The Council also approved the use of the Solid Waste Rate Stabilization Reserve funds. Check your bill for a \$3/month discount for all customer accounts for six months, to smooth the transition during the COVID-19 pandemic. Additional discounts are available due to financial hardship. For qualifications and to apply, visit SantaClaraCA.gov/assist.

Water & Sewer Rate Assistance

Water & Sewer Utilities, in collaboration with Silicon Valley Power and the Department of Public Works, is providing rate assistance to residential customers that qualify as low-income households. Water and sewer rates are being discounted 25% for qualifying customers. Water rates, currently \$6.43 per HCF (hundred cubic feet), will be discounted for no more than 12 HCF of usage and the flat residential sewer rate of \$44.53 will be discounted 25% as well. For a residential customer using 12 HCF of water, a water and sewer bill that would have been \$121.69 will be discounted to \$91.27 per month. For more information, visit SantaClaraCA.gov/assist.

COVID-19 Updates - Stay informed about local developments including status updates for events, programs and City services, visit SantaClaraCA.gov/CoronavirusUpdates

2020 Annual Street Maintenance & Rehabilitation Project

Beginning on Aug. 3, the City's contractor, DeSilva Gates Construction, began construction activities as part of the 2020 Annual Street Maintenance and Rehabilitation Project. This project is in addition to the other pavement project happening this summer on Homestead Road and Scott Boulevard. This additional project consists of removal and replacement of failed pavement areas, application of slurry seal surface treatments, installation of rubberized asphalt, replacement of pavement markings, and construction of new ADA-compliant curb ramps. Replacement of failed pavement areas will begin late August and will continue through October with final project completion anticipated in December 2020. A list of the affected City streets is available on the [webpage](#) or call 408-615-3000 or email engineering@santaclaraca.gov.

Camp YAC (Youth Activity Center)

During five weeks of summer fun, campers traveled to Hawaii, Hollywood, the Olympics, around the world, and had an "All About Me" week! How? Campers participated in modified games such as balloon volleyball and badminton. They completed art & crafts like creating their own Olympic torches, Hollywood Walk of Fame star and created their own movie film strip. While traveling the world, they learned cool facts about other countries. Campers had fun experimenting with different colors and patterns while making their own tie dye shirts to take home during World of Color week. For more information, call 408-615-3760.



Reboot Day Camp

Reboot Day Camp at the Teen Center is where recreation and tech play! Staff reinforced the importance of social distancing, washing hands, mask wearing to protect ourselves, and other safety protocols. Reboot camp has weekly themes and daily outdoor play, arts & crafts, garden days, and table & video game challenges. Campers had the chance to visit Everett N. "Eddie" Souza Park and Community Garden and learn fun facts about gardening. For more information, call the Teen Center at 408-615-3740.

Santa Clara Chalk Art Contest

Do you have a blank sidewalk canvas? Show your love for Santa Clara! We've got a contest for you! Get creative and share your own sidewalk chalk masterpiece based on the theme, "Summer 2020 Santa Clara," and however that inspires you! Entries will be accepted until Aug. 14. The community will get to vote for their favorite chalk-art masterpiece. Prizes will be given to the top two for each age group. This contest is open to all Santa Clara residents. To learn more, you can visit [Virtual Recreation](#), email tfreitas@santaclaraca.gov, or call 408-615-3140.



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REPORT CONCERNS VIA MOBILE APP

Did you know you can report littering and park concerns with MySantaClara app from your mobile? If you notice areas that need service, snap a photo and send it to us! Download the app or submit a request online at SantaClaraCA.gov/mysantaclara



[MY SANTA CLARA](#)

UPCOMING MEETINGS

Visit the [Tentative Meeting Agenda Calendar](#) for dates of upcoming City Council meetings, Study Sessions, Joint Council/ Stadium Authority, Commission meetings.



For More Information on City News, Events & Meetings

View the City Manager Biweekly Report for more details at SantaClaraCA.gov/CMReport.

Free COVID-19 Testing Pop-Ups in Santa Clara

For the upcoming free COVID-19 testing in Santa Clara, an appointment will be required. In partnership with the County of Santa Clara Department of Public Health, the City of Santa Clara will host the appointment-only **COVID-19 testing at Central Park Library, 2635 Homestead Road, on Aug. 12, Aug. 26, Sept. 23 and Sept. 30 from 9:30 a.m. to 4 p.m.** The testing site is for people without COVID-19 symptoms. [View the video message](#) from Mayor Lisa M. Gillmor and Councilmember Teresa O'Neill about the upcoming COVID-19 testing.



How to Make an Appointment

Visit the [appointment website](#) to make a COVID-19 testing appointment for Wednesday, Aug. 12. Schedule from your phone or from a computer using a web browser other than Internet Explorer. Registration details are also on the City website at SantaClaraCA.gov/CoronavirusUpdates.

Note: Appointments will open for scheduling three days before the testing date. According to County public health officials, once all appointments are filled, the location will no longer appear for scheduling on the website.

Over 200,000 Meals Distributed during COVID-19 Response

Through the Healthy Meals Santa Clara program for youth and the program for seniors, the City of Santa Clara and its partners have distributed over 200,000 meals over the course of 21 weeks of operation to ensure that Santa Clara's most vulnerable residents did not go hungry over the weekends. The City of Santa Clara is extremely proud of the community efforts and grateful to our leadership and community partners for rising to the challenge during this public health crisis.

Much appreciation goes to the Santa Clara Unified School District, Levy Premium Foods, Spectra Venue Management Santa Clara Convention Center, California's Great America, Intel, and the Mission City Community Fund for their partnership and assistance with providing meals to residents in need.

With the start of the 2020-2021 school year for Santa Clara Unified School District, the last day for the supplemental weekend program was Aug. 6. The Santa Clara Unified School District will continue to provide meals to students through their meal service. Visit the [SCUSD website](#) for more information.



Proposed Eviction Moratorium Extension

On March 24, 2020, the City Council adopted an Urgency Ordinance, setting in place a moratorium on evictions in the City of Santa Clara for the non-payment of rent and no-fault evictions for tenants affected by COVID-19. The moratorium has since been extended multiple times with the latest extension on June 23, 2020 where the City Council authorized the extension of the moratorium currently through Aug. 31, 2020.

--In July, Governor Gavin Newsom extended the executive order that allows cities to suspend evictions for renters and homeowners through the end of September. At the Aug. 18, 2020 meeting, the City Council will consider a resolution to extend the moratorium for an additional 30 days through the end of September 2020.



COVID-19 Compliant Outdoor Operations

The City of Santa Clara took another step to support local business during the pandemic. On July 28, the City Manager, acting as the Director of Emergency Services, issued direction to the Community Development Department allowing the outdoor operation of salons and recreational uses in compliance with State and County health safety protocols. The City Manager's direction also allows for the opening of a drive-through COVID-19 testing clinic at the Kaiser Permanente Santa Clara Medical Center. Businesses seeking to operate outdoor salon and recreational activities should contact the Planning Division to obtain a free Permit to verify that the use conforms with State, County and City requirements. The free Outdoor Commercial Activity Permit application and additional information is [available on the website](#).

Senior Swim and Lap Swim Return at International Swim Center

The City resumed Senior Swim and Lap Swim operations at the International Swim Center on Friday, Aug. 7 in accordance with [County guidelines](#). Lap swimming will be available on a reservation basis only through [Sign-Up Genius](#) or by calling the Community Recreation Center at 408-615-3140. Please review the new health and safety protocols that must be followed at SantaClaraCA.gov/AquaticsPrograms. For more information, email prcustomerserve@santaclaraca.gov.



Vote for Your Favorite Electric Vehicle Wrap Design!

Silicon Valley Power and the City of Santa Clara want your input on the proposed vehicle wrap designs that will turn our electric vehicle (EV) fleet into colorful works of art. Help increase the awareness of electric vehicles and clean transportation by voting for your favorite design. Vote online by Friday, Aug. 21 at siliconvalleypower.com/evwrapdesigns.



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**City of
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Chief's Advisory Committee Meeting

The Chief's Advisory Committee met on July 27. The advisory group discussed the Police Department's new organizational structure, the City's budget situation as a result of COVID-19, and the City Council's recent action to form a Commitment to Action Ad Hoc Committee led by Mayor Lisa M. Gillmor and Police Chief Pat Nikolai. Additional details about the pending Ad Hoc Committee will be discussed at the Sept. 29, 2020 City Council meeting. For more information, call 408-615-4700.

Muslim American Society Donate 120 New Backpacks to Read Santa Clara

A new backpack is a great way to start a new school year! The Muslim American Society generously donated 120 brand new backpacks sealed in original packaging for preschoolers in families served by Read Santa Clara, the adult and family literacy program of the Santa Clara City Library. After a quarantine period, the backpacks will be given out to families of Read Santa Clara and families of children enrolled in five preschool classes at Montague and Scott Lane Elementary school. During the pandemic, Read Santa Clara continues to offer adult and family literacy services online, including story times, adult literacy tutoring and family literacy assistance sessions for adults and families with limited literacy skills.



Community Letter Regarding Stadium Authority Fiscal Update & Measure J Non-Compliance

On July 27, Stadium Authority Executive Director Deanna J. Santana provided a community letter with recent information received from the 49ers (acting as the Stadium Manager) about the Stadium Authority's year-end financial report, including the 49ers' failure to comply with Measure J by not paying \$1.1 million for public safety services to the City. The Stadium Authority will continue to update the community of the 49ers' poor fiscal performance and their compliance with Measure J. [View the community letter](#) for more details.



National Football League Cancels Pre-Season

On July 27, 2020, National Football League Commissioner Roger Goodell formally announced that there will be no preseason games in 2020 following an agreement reached with the NFL Players Association. As a result, the Aug. 21 (vs Las Vegas Raiders) and Sept. 3 (vs San Diego Chargers) games will not be played at Levi's® Stadium. The first league home game is scheduled for Sunday, Sept. 13 at 1:25 p.m. vs the Arizona Cardinals.

The May 7, 2020 State of California [public health order](#) indicates public events and large gatherings are not allowed. Based on Governor's Newsom's [Resilience Road Map](#) which allows the state to move forward towards modifying the state order, Stage 4 (final stage) concerns the reopening of areas of highest risk; e.g. concerts, conventions, sports arenas. At this time, it is unknown whether the 2020 NFL season will have attendees at the home games.

Silicon Valley Power Reminds You to Call Before You Dig

August 11 is National Safe Digging Day! Silicon Valley Power would like to remind everyone to call 8-1-1 before digging so that all underground utilities can be located and marked. This will help avoid unintentionally digging into an underground water or power line, keep you safe and avoid an unintentional power outage. If you plan to install a fence or plant trees or shrubs, calls should be made a few days before you plan to start digging. For more information or to schedule an appointment, visit the [webpage](#).

