

SILICON VALLEY POWER IS HERE TO HELP!

VISIT

[SiliconValleyPower.com/
COVID19UtilityResponse](https://SiliconValleyPower.com/COVID19UtilityResponse)

WAYS TO PAY YOUR BILL

Customers who usually pay their utility bills at our office are asked to use one of our other payment options:



By phone: 408-615-2300
By mail: P.O. BOX 49067
San Jose, CA 95161-9067
Online: [SantaClaraCA.gov/
MyUtilityAccount](https://SantaClaraCA.gov/MyUtilityAccount)

HELP YOUR NEIGHBOR PROGRAM



Santa Clara residents can help their neighbors who are struggling to pay their utility bills by donating funds that will be dispersed to those in need.

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ENERGY SAVINGS TIPS

With more people remaining at home for extended periods of time, households may see an increase in energy use, causing higher electric bills. Find out ways you can save money on your electric bill.



SiliconValleyPower.com/Tips



Powering The Center of What's Possible

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NO PLANNED OUTAGES AND UTILITY SHUT OFFS

The City has suspended all planned outages and utility shutoffs due to non-payment during the public health emergency. This applies to both residential and commercial customers.



For payment arrangements contact
(408) 615-2300
utilitybilling@santaclaraca.gov

WOULD A PAYMENT PLAN HELP?



Customers who have been financially impacted due to COVID-19 and need to make payment arrangements are encouraged to call Santa Clara Municipal Services. We can help!

(408) 615-2300
utilitybilling@santaclaraca.gov

COVID-19 FINANCIAL IMPACTS

If your income has been recently affected by the current COVID-19 pandemic, Silicon Valley Power is offering a temporary relief program that provides a 25% discount off the electric portion of your utility bill.



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