

NO GARBAGE RATE INCREASE FOR SIX MONTHS



ADDITIONAL RATE REDUCTION FOR RESIDENTIAL CUSTOMERS

Due to continued impacts from the COVID-19 pandemic, the Santa Clara City Council approved even more garbage rate assistance for residents.

The previously approved \$3/month rate reduction for residential customers from August 2020 through January 2021 has been increased to make up for the planned garbage rate increase that went into effect on August 1, 2020.

Commercial customers will continue to receive a \$3/month discount from August 2020 through January 2021.



WHAT YOU SHOULD EXPECT ON YOUR BILL

Residential Customers

Thanks to the additional rate reduction, residential customers will pay their original garbage rate* (NO INCREASE) from August 2020 through January 2021.

**Credits will appear on a future bill for August and September payments. (Limited exceptions may apply. For more information, visit [SantaClaraCA.gov/GarbageRates](https://www.santacruzca.gov/GarbageRates))*

Additional discounts are available due to financial hardship. For qualifications and to apply, visit [SantaClaraCA.gov/Assist](https://www.santacruzca.gov/Assist)

Commercial Customers

All commercial and industrial customers will continue to receive an automatic \$3/month discount on their accounts from August 2020 through January 2021.



**City of
Santa Clara**
The Center of What's Possible

For more information on solid waste services rates, visit
[SantaClaraCA.gov/GarbageRates](https://www.santacruzca.gov/GarbageRates)