

NO GARBAGE RATE INCREASE FOR SIX MONTHS



ADDITIONAL RATE REDUCTION FOR RESIDENTIAL CUSTOMERS



Due to continued impacts from the COVID-19 pandemic, the Santa Clara City Council approved even more garbage rate assistance for residents.

The previously approved \$3/month rate reduction for residential customers from August 2020 through January 2021 has been increased to make up for the planned garbage rate increase that went into effect on August 1, 2020.

Commercial customers will continue to receive a \$3/month discount from August 2020 through January 2021.

WHAT YOU SHOULD EXPECT ON YOUR BILL

Residential Customers

Thanks to the additional rate reduction, residential customers will pay their original garbage rate* (NO INCREASE) from August 2020 through January 2021.

**Credits will appear on a future bill for August and September payments. (Limited exceptions may apply).*

Additional discounts are available due to financial hardship. For qualifications and to apply, visit [SantaClaraCA.gov/Assist](https://www.santacruz.ca.gov/Assist).

Commercial Customers

All commercial and industrial customers will continue to receive an automatic \$3/month discount on their accounts from August 2020 through January 2021.



City of Santa Clara
The Center of What's Possible

For more information on solid waste services rates, visit [SantaClaraCA.gov/GarbageRates](https://www.santacruz.ca.gov/GarbageRates)

COVID-19 Relief Efforts for Santa Clara Residents and Businesses



RENTAL ASSISTANCE AVAILABLE FOR SANTA CLARANS

Are you a Santa Clara renter impacted by COVID-19? A second round of funding for the City's Emergency Rental Assistance Program is now available. The funding will assist eligible renters, based on income levels, in Santa Clara. For more information on whether you qualify for rental assistance, visit SantaClaraCA.gov/RentRelief.



FINANCIAL ASSISTANCE FOR SMALL BUSINESSES AND NONPROFITS

More grant funding is now available to assist small businesses and nonprofits impacted by COVID-19 in Santa Clara. In addition to payroll and lease expenses, grant recipients may use the funding for necessary business improvements to comply with the County of Santa Clara public health order. At this time, the City is reviewing grant applications on the waiting list. For more details, visit SantaClaraCA.gov/SmallBusinessGrant.



HELP YOUR NEIGHBOR WITH UTILITY BILLS

The Help Your Neighbor program provides emergency assistance with utility bill payments for residents who are experiencing financial hardship. The City will use the donated funds to help residents who are having difficulty paying their utility bills during the COVID-19 pandemic. For more details, visit SantaClaraCA.gov/COVID19Donations.



COVID-19 ELECTRIC RELIEF

Has your income been recently affected by the COVID-19 pandemic? Silicon Valley Power is offering a temporary relief program that provides a 25% discount on City of Santa Clara municipal utilities electric charges for residents. For details, visit SiliconValleyPower.com/Assist.



SANTA CLARA SUPPORTS LOCAL RESTAURANTS

The City is limiting third-party food delivery fees to help our local restaurants. Since indoor dining is closed due to State and County public health orders, restaurants are relying on third-party applications to deliver takeout. Service fees from these food delivery apps are capped at up to 15% during the COVID-19 local emergency. For more information, visit SantaClaraCA.gov/CoronavirusUpdates.



SENIOR MEALS TO-GO

The City's Senior Nutrition Program offers curbside lunch pickup weekdays at the Santa Clara Senior Center. On Friday, the City is also providing seniors with weekend breakfast and lunch to-go meals through curbside pickup or homebound delivery. For more information and to reserve meals, call **408-615-3170**.



RESIDENTIAL WATER & SEWER RATE ASSISTANCE

To further support customers who may be impacted by the pandemic, the City will offer its most flexible payment plans to customers who indicate either an impact or hardship as a result of COVID-19. If approved, customers listed on the Water & Sewer Rate Assistance Program (WSRAP) will receive a discount on water and sewer bills of 25%. For more information regarding how to qualify and apply for the Water & Sewer Rate Assistance Program, visit SantaClaraCA.gov/Assist.



SMALL BUSINESS ENERGY EFFICIENCY GRANTS

Silicon Valley Power is offering grants to help small businesses fund energy efficiency upgrades. These upgrades will help lower business operating costs by reducing electric consumption. For more information, visit SiliconValleyPower.com/BusinessRebates.



BACK TO SCHOOL RESOURCES

To help with the transition to school during the pandemic, explore the City's variety of online resources that are tailored for parents, caregivers and students in kindergarten through 12th grade. The Santa Clara Police Department also provides helpful safety tips for parents to help make the transition easier for children and adults alike. Visit SantaClaraCA.gov/BacktoVirtualSchool.



#SantaClaraResponds

