



Six Month Garbage Rate Reduction Assistance Program

COMMERCIAL / INDUSTRIAL CUSTOMERS WHAT TO EXPECT ON YOUR UTILITY BILL

Due to continued impacts from the COVID-19 pandemic, the Santa Clara City Council approved on Sept. 1, 2020 additional garbage rate assistance for residents for six months. The previously approved \$3/month rate reduction for residential customers from August 2020 through January 2021 was increased to make up for the planned garbage rate increase that went into effect on Aug. 1, 2020. Below is a detailed summary on what to expect on your utility bill and how credits will be applied (limited exceptions may apply).

Commercial & Industrial Customers:

- Commercial/Industrial customers will continue to pay 2020 rates. The \$3 monthly discount will be automatically deducted and included in the rate. (See sample on page 3)
- All commercial and industrial customers will receive the \$3/month discount from August 2020 thru January 2021.

FOR MORE INFORMATION

For more information or questions about garbage rates, visit the website at SantaClaraCA.gov/GarbageRates.

Email: utilitybilling@santaclaraca.gov

Utility Billing Customer Service: 408-615-2300

My Utilities Account webpage: santaclaraca.gov/our-city/departments-a-f/finance/my-utilities-account

What you Will See on your Commercial / Industrial Bill for August 2020 through January 2021: Commercial and industrial customers will receive the \$3/month discount from August 2020 thru January 2021. The \$3/month discount will not be shown as a line item. This discount will automatically be applied to the refuse charge.

**SAMPLE COMMERCIAL
BILL AUG. 2020 – JAN. 2021**

City of Santa Clara Municipal Utilities
REGULAR BILL

Account Number: 00012345-06
Account Name: JOHN DOE HARDWARE
Service Address: 1500 WARBURTON AVE

Bill Date: 10/08/2020
Amount Due: \$2,805.07
Customer Service (408) 615-2300

Current Charges			
⚡ Silicon Valley Power			\$522.19
Meter Charge		\$6.83	
Energy		\$500.04	
800 kWh X \$.18421/kWh = \$147.37			
2,109 kWh X \$.16722/kWh = \$352.67			
Public Benefit Charge		\$14.45	
State Surcharge		\$0.87	
💧 Water / Sewer / Solar			\$1,122.00
Water		\$565.84	
Sewer		\$556.16	
♻️ Refuse (Discount Applied*)			\$1,121.98
Garbage/Yard Trimming/Rec		\$1,121.98	
Miscellaneous			\$41.90
Storm Drain Charge		\$41.90	
Current Charges Total			\$2,805.07

Billing Comments
THIS BILL IS DUE UPON RECEIPT

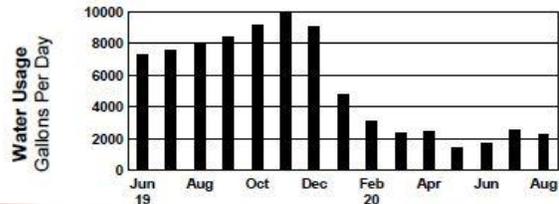
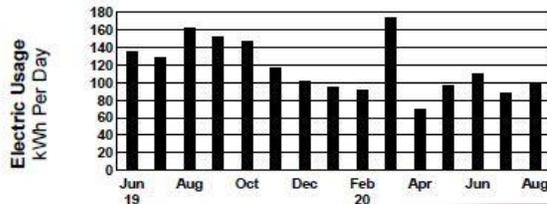
To avoid late charges and additional fees, pay 2,808.07 IN FULL before 10/29/2020.

For more information, see back of bill.

Billing Information	
Previous Balance	\$2,865.10
Payments (09/25/2020) - Thank You	-\$2,865.10
Current Charges	\$2,805.07
Amount Due	\$2,805.07

Usage Table and History Graphs

Service Type	Read Dates		Days	Meter Readings		Mult	Usage	Meter Number	Rate	This Month This Year (Daily Avg.)	This Month Last Year (Daily Avg.)
	Prior	Current		Current	Prior						
E	08/20	09/18	29	284706	281797	1	2,909 kWh	1160018077	C13	100 kWh	161 kWh
W	08/20	09/18	29	9473	9385	1	88 HCF	u422342	W02	2,270 Gal	8,015 Gal



*Due to COVID-19, no late fees or disconnection. For 6 months, commercial & industrial rates get a \$3/monthly discount. Visit SantaClaraCA.gov/GarbageRates for info.