



Pruneridge Avenue Complete Streets Plan

On Aug. 30, 2022, the City Council adopted the Pruneridge Avenue Complete Streets Plan (Plan) and selected a preferred design concept for Pruneridge Avenue (Pomeroy Avenue to Winchester Boulevard). The goal of the Plan is to implement the City’s adopted Complete Streets Policy by enhancing this section of Pruneridge Avenue to provide safe, comfortable, and convenient travel for all roadway users.

After nearly two years of Plan development, significant public outreach, numerous Bicycle and Pedestrian Advisory Committee meetings, and traffic and parking analyses, four roadway concepts were developed to add bicycle facilities along the corridor. City

Council ultimately selected a “hybrid option” for this section of Pruneridge Avenue, which includes installing Class II buffered bicycle lanes and reconfiguring Pruneridge Avenue to two travel lanes at both ends and maintaining four lanes in the middle between Gamblin Drive and Saratoga Avenue.

It is important to note that this is strictly a planning level document and does not include design and construction at this time. The City will be pursuing future grant opportunities to fund the implementation of the selected design concept.

Visit SantaClaraCa.gov/PruneridgeAvePlan to download and view the final plan and selected preferred design concept.

Emergency Preparedness



Are You Flood Ready?

The past year has shown that we need to be prepared for anything. Climate changes have made extreme weather the new normal. Flooding typically happens after several days of heavy rain. You can make sure you’re as safe as possible during storms with the following tips to plan, prepare and protect your family and home.

Make a Family Emergency Plan and Emergency Kit

The first step toward being flood-ready is being prepared for any emergency. Discuss with your family what to do during a disaster. Agree on a meeting spot in case you get separated. Identify emergency contacts both in and out of the area, and a caretaker for individuals with special needs or pets. Also, make sure all family members know how to turn off household utilities. **For tips on preparing your family emergency plan, visit ValleyWater.org/FloodReady.** After designing your plan, put together an emergency kit with tools and supplies, non-perishable food, water, and include a copy of your Family Emergency Plan. **Visit SantaClaraCA.gov/EmergencyPreparedness for additional tips.**



Sign up for AlertSCC or Download Emergency Apps

Visit Santa Clara County's local preparedness website [PrepareSCC.org](https://www.prepareSCC.org) for information available in English, Spanish, Vietnamese and Chinese. Another helpful tool is the Red Cross Flood App found at [RedCross.org/Flood](https://www.RedCross.org/Flood), which will allow you to receive flood alerts based on your location. If you do not use a smartphone, AlertSCC, the Santa Clara County emergency alert system, is a free, easy and confidential way for anyone who lives or works in Santa Clara County to get emergency warnings sent directly to their e-mail, landline or smartphone. When necessary, the City will issue flood warnings via AlertSCC and may also send messages through the federal Integrated Public Alert and Warning System (IPAWS). **Sign up at [AlertSCC.com](https://www.AlertSCC.com) for emergency alerts.**

Insure Your Property for Flooding

If you live in a Federal Emergency Management Agency (FEMA)-designated Special Flood Hazard Area (SFHA) flood zone and have a federally insured mortgage, you are required to insure your property from flood hazards. Most homeowners' insurance policies do not cover damage from natural disasters such as earthquakes or floods. The good news is that the City of Santa Clara performs activities above and beyond the minimum requirement of the National Flood Insurance Program (NFIP) and is continuously improving flood reduction activities. As a result, FEMA increased the flood insurance premiums discount awarded to properties within the City of Santa Clara up to 15%.

Even if you do not live in SFHA, you can still receive extra protection by purchasing flood insurance. Renter's insurance is also available through NFIP. **To find a local agent, call the NFIP Help Center at 1-800-427-4661 or visit [FloodSmart.gov](https://www.FloodSmart.gov). Be aware there is typically a 30-day waiting period for the policy to take effect.**



Know Your Flood Risk

The City has improved its flood map information service. You can find out whether your house is in a FEMA designated SFHA, near any local drainage problem area or historical flood area. Additionally, you can get estimated flood depth of a potential flood and whether a failure of local dams would potentially impact your property. **Contact the Community Development Department at 408-615-2450 or planning@santaclaraca.gov to get all the flood information mentioned above for a particular property. Visit [msc.fema.gov](https://www.msc.fema.gov) to view FEMA flood map and zone information.**

Protect Your Biggest Investment - Your Home

Flooding is disruptive and takes time and money to recover. Having a flood insurance policy will help you recover faster. You can also make permanent improvements to your house to prevent or reduce flood damage proactively. Although many areas within the City predicated to have drainage problems during a heavy storm are outside of SFHA, you can still take actions to reduce or prevent possible flood damages to your property. The Department of Public Works can help by reviewing photos of your property and providing suggestions. **For more information on this free service or to make an appointment email Engineering@SantaClaraCA.gov or call 408-615-3000.** All building construction requires a building permit and a licensed engineer and/or contractor. Suggestions provided by Public Works staff do not substitute the building permit review process or plans prepared by a licensed engineer.

Turn Around, Don't Drown – Avoid Floodwaters

Never walk or drive through flooded areas, no matter how shallow they may seem. Six inches of moving water can cause an adult to fall, while one foot of water is enough to float away a vehicle, including SUVs and pickup trucks. Floodwaters can also be contaminated by oil, gasoline, or raw sewage and can hide downed power lines that may have electrically charged the water. Never allow children to play in floodwaters. **For 24/7 emergencies involving City utilities, storm drains or flooding, call 408-615-5640.**

Protect Your Home from Flood Threats

The City offers free sandbags for City residents, which can provide protection against a foot of floodwater or less. It is important to note you will need additional materials like plywood and plastic sheeting for optimal protection. **Visit [ValleyWater.org/FloodReady](https://www.ValleyWater.org/FloodReady) for tips on proper sandbag usage, including additional safety tips for your home. If you need sandbags, call the Public Works Corporation Yard at 408-615-3080.**



Build Responsibly in Floodplains

Construction within SFHA has special permit and Elevation Certificate requirements from the City. Property owners can also make physical alterations to buildings to reduce risks and flood insurance premiums. **Check with the Building Division at 408-615-2440 to ensure compliance before you begin building or making upgrades to your home.**

Elevation Certificate verifies the elevation of the lowest floor of your property relative to the ground. This Certificate may be needed to obtain flood insurance coverage, and it can potentially lower your flood insurance premium. If eligible, you can submit it to FEMA with a Letter of Map Amendment application to prove your property is outside of SFHA for even lower flood insurance rates. **Before hiring a State-licensed surveyor to obtain an Elevation Certificate, first call the Building Division at 408-615-2440 to see if there is a copy of the Elevation Certificate for your property on file.**



Falling Leaves

The colorful autumn leaves may be pretty, but they can clog storm drains and increase the potential for flooding. When doing yard maintenance, never blow or rake leaves into the street. You can do your part by composting excess leaves at home in your backyard compost pile or placing them in your yard trimmings cart for weekly curbside collection. **Additional yard trimming containers can be obtained for free by contacting Mission Trail Waste Systems at 408-727-5365.** It is also a good idea to regularly monitor your neighborhood storm drain catch basin for clogs in order to prevent flooding. **If a catch basin is clogged with leaves and can be accessed safely, clear it with a broom or rake or call the Department of Public Works for assistance at 408-615-3080.**



Report Illegal Dumping to Keep Creeks Flowing

Healthy, flowing creeks reduce flood risks by carrying stormwaters away from properties and roads. Dumping into a creek is illegal and can cause blockages, increasing flood risks. **Report blockages (like wood or debris) and dumping in creeks to the Santa Clara Valley Water District's Watershed Hotline at 408-630-2378 during business hours. You can also report these activities through the Access Valley Water customer service system at [Access.ValleyWater.org](https://www.accessvalleywater.org). If you see a substance polluting a creek, pond or reservoir, call 888-510-5151.**



Are You Ready for The Next Big Earthquake?



Earthquakes can happen anytime, and the best way to survive a major earthquake is by being prepared at home, at work and on the road. Begin by assembling emergency preparedness supplies to keep on hand. Minimal basics include water, nonperishable food, flashlight with extra batteries and a first aid kit.

Visit [SantaClaraCA.gov/EmergencyPreparedness](https://www.santacruzca.gov/EmergencyPreparedness) for a detailed list for a well-stocked emergency supply kit.

It is also essential to put together a family emergency plan. Every household member should know how you will get in touch with one another after a disaster; and how you will take care of infants, elderly, family members with disabilities or special needs and your pets. **A template for a Family Disaster Plan is available at [RedCross.org](https://www.redcross.org).**

Here are some more easy tips for being earthquake ready:

- Keep gas tanks at least 1/4 to 1/2 full at all times.
- Refill prescriptions when you still have at least a one-week supply.
- Maintain an up-to-date summary of important information, such as insurance policy numbers, bank accounts and family records.

Be earthquake ready by downloading the MyShake app, at [MyShake.Berkeley.edu](https://www.myshake.berkeley.edu) to receive earthquake early warnings in California. The app will enable alerts to your smart phone for earthquakes estimated at a magnitude of 4.5 and greater so you may quickly drop, cover and hold.



Earthquake Early Warning now available publicly in California, Oregon, and Washington

Have earthquake information at your fingertips, see damage reports shared by citizen scientists like you, help us build a global seismic network.