more regional basis. In addition to this primary function, this same work group also classifies documents and records a wide-range of internal and external non-emergency requests; dispatching most to city resources, but also referring callers to other agencies when appropriate.

All Dispatchers are certified by the National Academy of Emergency Medical Dispatch as Emergency Medical Dispatchers. Dispatch personnel are trained to triage and classify these requests, as well as provide detailed instructions for medical emergencies, including, but not limited to, basic first aid, CPR and childbirth, until public safety responders arrive.

Update on Miss Santa Clara


Changes have been made for the annual Miss Santa Clara competition that will be held on Saturday, Jan. 9, 2016 since earlier communications. The new deadline to enter is Sunday, Dec. 13th, 2015. Mandatory contestant orientations will be held on Saturday, Oct. 24, 2015 and Saturday, Nov. 7, 2015 at the Henry Schmidt Park Building on the corner of Los Padres Boulevard and Saratoga Avenue. To learn more about the Miss Santa Clara Princess Program or to R.S.V.P. to attend a Contestant Orientation, please contact the new Executive Director of the Santa Clara Auxiliary, Stephanie Quintal, at MissSantaClaraOrg@yahoo.com.

City Hall Closures

City Hall is closed on Wednesday, Nov. 11, 2015 for Veteran’s Day Holiday. There will be no change in regular Garbage, Clean Green or Recycling schedules.

City Hall will also be closed Thursday and Friday, Nov. 26 and 27, 2015, for the Thanksgiving Holiday. There will be no collection of Garbage, Clean Green or Recycling on Thursday, and pickup will be one day later on Friday and Saturday.
(continued from cover)

2015 by a team of judges. Awards for the five categories will be announced Friday, Dec. 18, 2015 and posted on the city’s website SantaClaraCA.gov, along with the full list of entrants in convenient driving order. Winners will be acknowledged at a City Council meeting in early January, 2016. For more information, contact the Senior Center Office at (408) 615-3170.

Holiday Craft Faire
Santa Clara Senior Center, 1303 Fremont St.
Saturday, Nov. 14, 2015, from 9 a.m. to 2 p.m.

Get a head start on holiday shopping at the Senior Center Holiday Craft Faire. Talented artists and crafters will showcase items from many different disciplines, including woodworking, knitting, photography, ceramics, jewelry and more. Get into the holiday spirit as you browse through the booths and enjoy a cup of hot chocolate and treats from the snack bar. For more information, contact the Senior Center Office at (408) 615-3170.

Disaster Preparedness
Here’s a List of Supply Kit Essentials

A disaster supplies kit is a collection of basic items that could be needed in the event of a disaster. Assemble the following items to create kits for use at home, the office, school and/or in a vehicle:

- Water—three gallons for each person and an additional four gallons per person
- Food—a three-day supply and at least an additional four-day supply per person
- Items for infants
- Items for seniors, disabled persons or anyone with serious allergies
- Kitchen accessories
- A portable, battery-powered radio or television and extra fresh batteries
- Several flashlights and extra fresh batteries
- A first-aid kit
- One complete change of clothing and footwear for each person
- Blankets or a sleeping bag for each person
- Sanitation and hygiene items
- Other essential items such as paper, pencils, needles, thread, a small A-B-C-type fire extinguisher, a medicine dropper, a whistle and emergency preparedness manual
- Entertainment
- A map of the area marked with places you could go and their telephone numbers
- An extra set of keys and I.D.’s
- Cash and coins as well as copies of credit cards
- Copies of medical prescriptions
- Matches in a waterproof container
- A small tent, compass and shovel

Pack the items in easy-to-carry containers, label the containers clearly and store them where they would be easily accessible. Duffle bags, backpacks and covered trash receptacles are good candidates for containers. For more information on disaster preparedness, visit these websites: American Red Cross – redcross.org U.S. Department of Homeland Security – ready.gov; California Office of Emergency Services – oes.ca.gov.

911 Dispatch Center

The Emergency Communications Division is the primary 9-1-1 public safety answering point (PSAP) for the City of Santa Clara. The Division is staffed by 19 dispatchers who are trained to receive, evaluate and dispatch police, fire and medical emergencies 24 hours a day, 365 days a year. In addition to these 19 dispatchers, there is an Operations Manager assigned to this work unit to assist with technical and administrative aspects of providing this critical service to those who require it. These trained professionals are able to expand their responsibilities when handling requests for immediate and planned public safety assistance on a